



The remote workforce is calling. How is IT responding?

Amid the global coronavirus pandemic, millions more employees shifted to working from home—accelerating a longtime movement toward anytime-anywhere access to business networks, data, and other resources. Adaptation is no longer optional: IT teams require new tools and support to meet evolving requirements in the remote workforce ecosystem.

Out of office—and liking it

51%
of office workers are now doing their jobs entirely from home¹

98%
of remote workers around the world would like to continue doing so, at least part-time, for the rest of their careers²

Meeting workforce demands

16%

of Gen Z and Millennial employees

have quit a job because their employer did not provide the proper technology for them to do their work³

\$7.1
trillion

projected investment by companies worldwide in direct digital transformation from 2020 to 2023⁴



Meeting workforce demands

48%

of Americans spend an hour or more per day checking their cell phones for work-related reasons⁵

112%

growth in VPN usage in Italy during March 9-15, 2020, compared with the preceding week; U.S. VPN use grew 53% over the same period⁶

Stepping up to stay secure

87%

of successful mobile phishing attacks take place outside of email—such as on messaging and social media apps⁷

59%

of IT decision-makers are planning to invest moderately to significantly more in secure remote access technology due to COVID-19⁸

When IT does more, so can your employees

As workplace requirements become more distributed and complex, engaging an IT services partner can relieve the load on in-house IT pros so they have more time to focus on higher priorities that improve the business. With comprehensive solutions for deploying, managing, and securing the devices across your organization, the right provider can help every employee reach their potential—from wherever they work.

25-45%

estimated IT cost reduction from a successful deployment of managed services⁹

85%

of business leaders say employee productivity has increased in their business as a result of providing greater flexibility to work outside the office¹⁰

71%

of IT decision-makers at organizations with 1,000 or more employees cite the cost-effectiveness of managed services as one of the most important factors in using them¹¹

Partner with HP Services

Now more than ever, IT needs to support the decentralized and remote workforce while also keeping devices and data secure. HP Services can bridge these strategic needs with:

- Lifecycle services that help keep employees happy, productive, and more engaged—by improving how they work
- Manageability services that reduce the cost and complexity of managing end-user devices and simplify IT workloads—enabling a better employee experience
- Security services that comprehensively protect devices and data against threats—allowing employees to work when and where they want, without putting your business at risk

HP Services helps businesses adapt and compete as circumstances change—which is even more important in uncertain times. With HP, IT can focus people and resources on the things that drive business forward.

To learn more about HP Services, visit www.hp.com/services



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 4. IDC FutureScape: Worldwide Digital Transformation 2020 Predictions, doc # US45569118, October 2019.
 5. Wilson Electronics, The Cell Phone Habits of the Typical American at the Workplace, September 17, 2019.
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 8. IDC, The Impact of COVID-19 on IT Remote Needs, May, 2020.
 9. Mordor Intelligence, Managed Services Market Size, Share – Growth, Trends and Forecast (2020 - 2025), 2019.
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