FORRESTER®

Optimize Your Hybrid Workforce With Flexible Work-From-Home Policies And Monitors

THE EMPLOYEE PERSPECTIVE: REMOTE WORK IS HERE TO STAY

Having experienced working from home while their offices were temporarily closed, half of all employees want the flexibility of working from home more often. However, most home offices are not configured properly for productivity and comfort.

Changes in employees' workstation setups at home add further to the cognitive drain of working in a different environment.

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External keyboard use decreased 20%



Laptop use increased 70%

Time spent on video and/or audio calls increased 90% External monitor use decreased 30%

37% are using a smaller monitor at home

TOP BENEFITS OF HAVING AN EXTERNAL MONITOR



View more information



Minimize constant switching between programs



Multitask more effectively while on a video call



Complete tasks more quickly and more accurately

Employees are twice as likely to report lower productivity after switching to a smaller monitor.

THE EMPLOYER
PERSPECTIVE:
DECISION
MAKERS ARE
EXPANDING
SUPPORT FOR
EMPLOYEES*

67% will extend remote working arrangements in the long run

70% are letting employees order monitors from IT catalog to be shipped to their homes

50% are reimbursing employees for equipment purchases

46% are increasing the number of meeting rooms in offices as more meetings go virtual

ENABLE EMPLOYEES TO PERFORM AT THEIR BEST

Outfit your employees' home desks as an extension of the office.



Strengthen employee experience



Offer flexibility in working arrangements



Revisit your office space planning



Provide employees with the right monitors and tools



study

Methodology:

Source: A study conducted by Forrester Consulting on behalf of Dell Technologies, June 2020 **Base:** 305 knowledge workers who had been working from home for at least six weeks *Base: 155 technology decision makers whose employees had been working from home for at least six weeks