### ...... CISCO Distributor

# Your way to success in the Security Market



Comstor Cybersecurity Solutions

# **CISCO** Distributor

## Security Market: your next big success

### Tamsanqa Mbangata

South Africa – 18th April 2024



# Agenda

Why are we here?

Security market? A must !

Why Cisco? For Security !

Comstor, the best way to success with Cisco

- Unique enablement proposition.
- Added value for invited partners.
- Managed Service Provider guidance.
- Recurring Offers.
- Partner Profitability Program.

# **LISCO** Distributor



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## WHY ARE YOU HERE!



**Comstor** Cybersecurity Solutions

#### **\$250 Billion Cybersecurity** spend on the table. How much will you secure?

Join us as we introduce the biggest ever partner enablement programme for cybersecurity in our history!

Cisco are investing hugely in security, and Comstor are here to welcome you to the opportunities this enables. Come with us on the journey and maximise your security business.

1111 CISCO Distributor Cybersecurity is opportunit





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. Standart March 1996

# Security Market THE place to be...

40B IoT devices by 2025

Damage from cyberattacks will amount to about \$10.5 trillion annually by 2025

85% of companies are not prepared to handle cybersecurity threats

Security Market \$250B+ by 2025

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# Cybersecurity is your opportunity!



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### WHY IS THE SECURITY MARKET COMPLEX?



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#### **Current patchwork approach exacerbates the problem**

More products leads to more complexity <u>within</u> business and IT environment



76 Average number of security tools per

enterprise

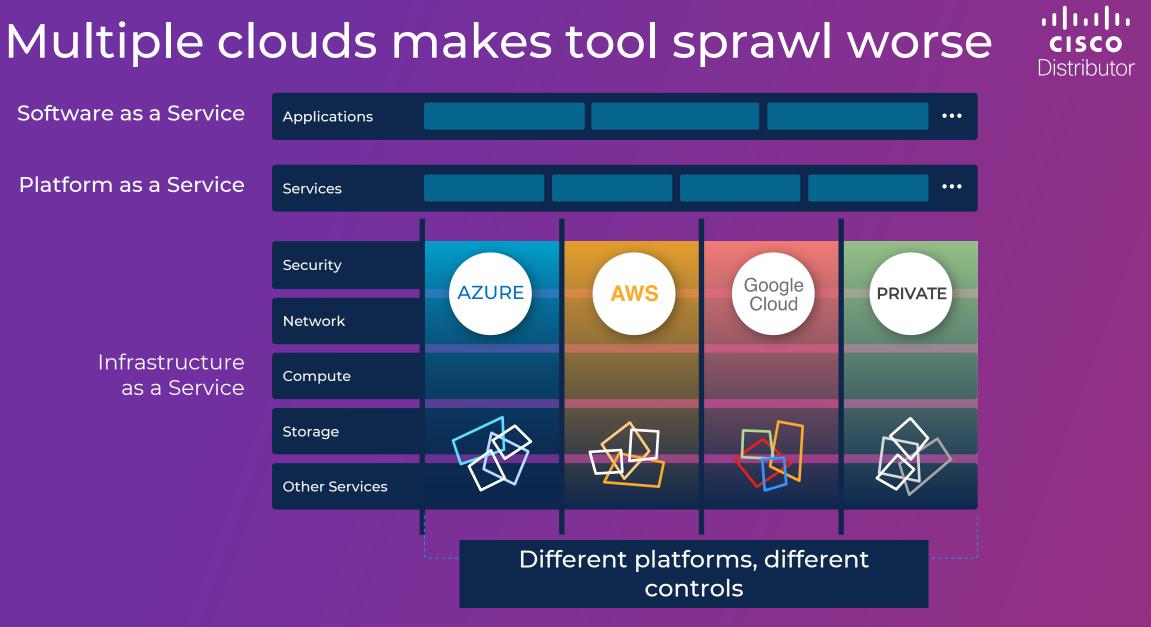
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Organizations report that high number of security tools is driving cybersecurity complexity\*

**Comstor** 

mstor Cybersecurity Solutions





### In a hybrid, multivendor, multi-vector universe.....



**Everyone** is an insider

# Attacks start from anywhere

+30%

of all incidents involved stolen credentials or malicious insiders

# 45%

of breaches occurred in the cloud, and 19% due to a compromise at a business partner

# 37%

is worse

Alert fatigue

of IT and SecOps pros say swelling alert volume, complexity increases job difficulty

#### Expanding attack surface

22%

increase in the average cost of a data breach where hybrid work was a factor



mstor Cybersecurity Solutions

### We live in a highly-distributed, extremely diverse IT landscape, which makes secure connectivity challenging



#### SaaS Public Public SaaS Say securing user access to SaaS 41% cloud-based applications and mobile devices or SaaS cloud-based solutions is SaaS their biggest obstacle Public 86% See having a consistent Private operational model across Cloud providers/ ∟ on-prem, private cloud, $\bigcirc$ public cloud, and SaaS as Service providers important Security 85% Say they value simplicity when it comes to technology management Colocation Ō Branch Things | IoT/OT Data center Campus

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2023 Global Networking Trends Report, Cisco

## **Cisco Talos** the largest private threat intelligence organization on the planet

~500 full-time threat researchers and data scientists

**5 Billion** reputation requests and category responses per **DAY** 

2 Billion malware samples collected DAILY

200 Million IPs & URLs blocked EVERYDAY

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Talos sees more so you can block more and respond faster to threats

# Cisco Talos powers the Cisco portfolio with intelligence **CISCO** Distributor <u>(;)</u> threat researchers powered algorithms security events observed daily

**Comstor** Cybersecurity Solutions

# cisco Distributor

## **Success with Comstor!**

### Mduduzi Nzuza

South Africa – 18<sup>th</sup> April 2024

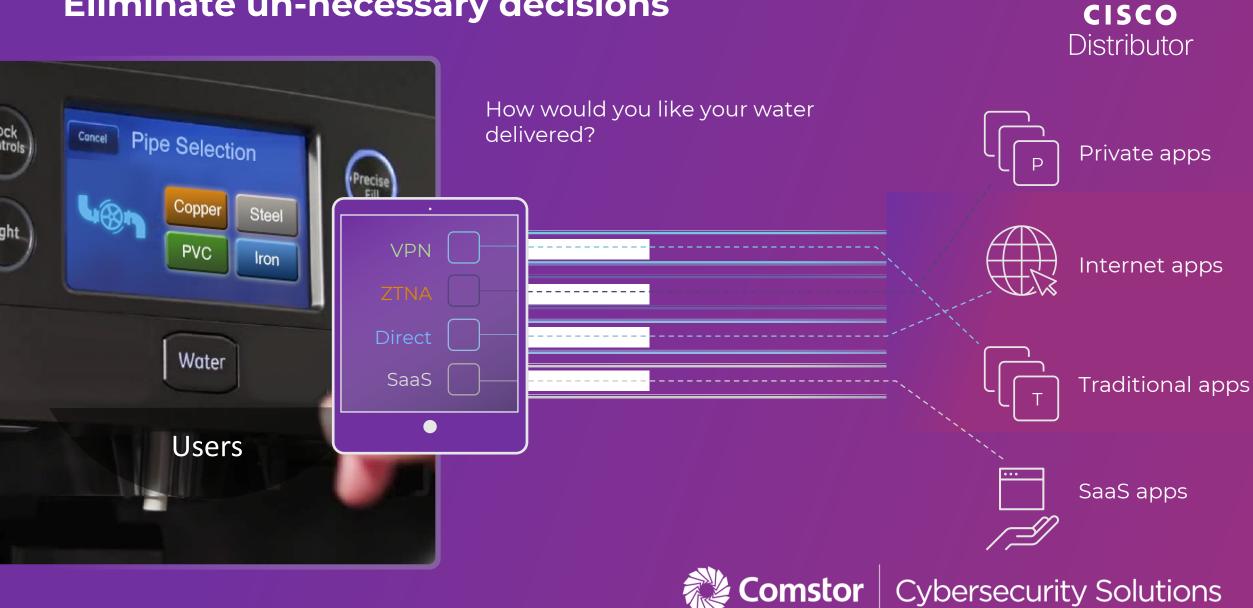


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#### ...... Security must be built-in from the start **CISCO** Distributor **Application Development** (CI/CD) Deploy Code Dan **Build** Operate Delease **IT** Project Monitor Test Owner **Business Risk Observability** Policy as Code Microsegmentation Embedded into app during Prioritize app vulnerabilities Reduce the blast radius development based on business risk for threats

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## **Eliminate un-necessary decisions**

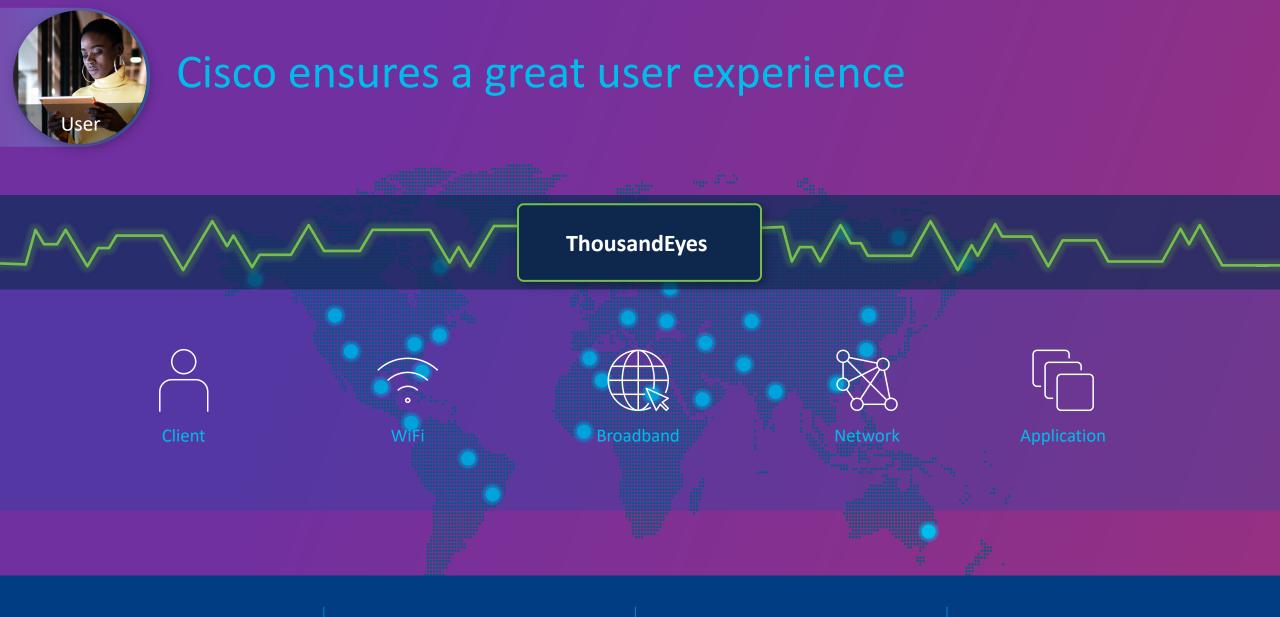


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### Seamless user to app with Cisco Zero Trust







Built into Cisco SD-WAN Robust, fault tolerant global network

Target latency of ~40ms or less for 99% of users Built on industry leading QUIC protocol

# Cisco XDR approach



Collection of telemetry from multiple security tools



Application of analytics to the collected and homogenized data to arrive at a detection of maliciousness



Response and remediation of that maliciousness

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## **Cisco XDR has the broadest native telemetry**



Network

Central data warehouse, analytics, and management in the Security Cloud **Email Process** DNS ক্টি छि 63 SOC Every email, More web requests Every process that More network traffic, including forwarded (600B per day) in more detail makes a connection

> Cybersecurity Solutions Comstor

## Who we are

Westcon-Comstor is a global technology provider and specialist distributor that connects IT channel partners with the world's leading IT vendors.



### Driving Partner Success through two lines of business



Westcon delivers a portfolio of world-leading cybersecurity, networking, and data centre & cloud infrastructure vendors to give businesses the advanced solutions they need to thrive in the digital world. Comstor is our Cisco-dedicated business, delivering a complete portfolio of programmes, products, and promotions to ensure partners maximise every opportunity.

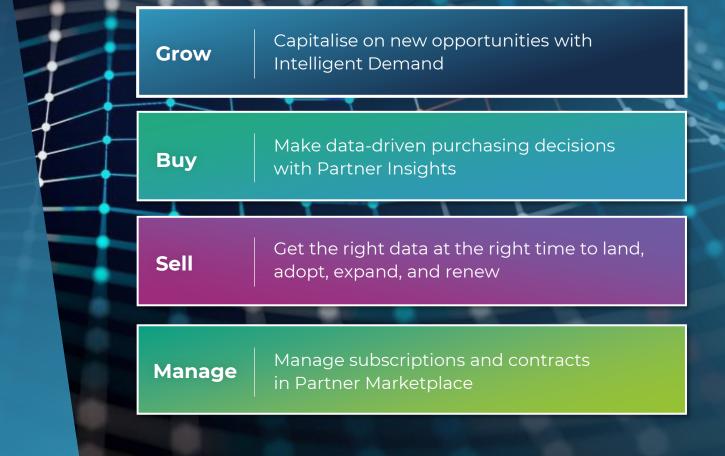
## **Redefining value-add**

We've spent the last 35 years redefining what it means to add value, and creating bespoke solutions for our IT partners to **grow, buy, sell, and manage**, through our:



## Partner Success powered by data

Data is deeply rooted in the way we work, and we share our insights to help our partners. For example:



# Our Digital Ecosystem

Our integrated digital ecosystem drives efficiencies and business outcomes for our partner communities.

#### **Cisco integration**

Integrations that enable partners to take cisco offerings to market and automate sales processes

#### Data and analytics

Extensive data and analytics capabilities to bring valuable insights to partners throughout the customer lifecycle

#### PartnerCentral

A centralised marketplace that unlocks digital capabilities to help partners manage and grow their business

#### Lifecycle selling

A sales approach based on the way businesses are buying today, leveraging data stewardship and digital tools

### PartnerCentral. Your digital gateway to Partner Success

PartnerCentral is our innovative marketplace tool that helps partners succeed in the dynamic XaaS-focused world.

#### Why PartnerCentral?



Accelerate XaaS transformations



Boost productivity through self-service

Streamline sales processes

with automations and

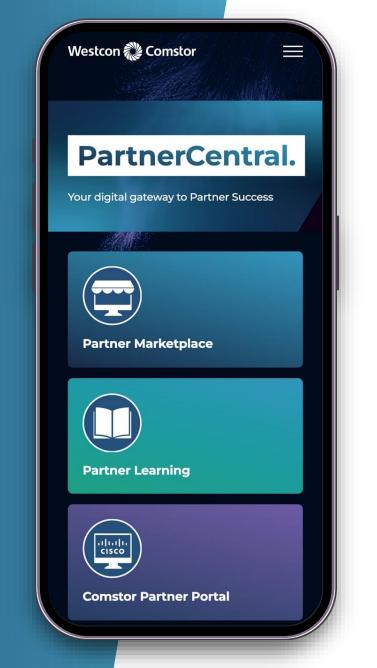
integrations



Simplify complex multivendor transactions



Grow and optimise revenue with data and insights



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#### COMSTOR, THE WAY FOR SUCCESS WITH CISCO CYBERSECURITY

You've seen what the opportunity is. We know the challenges you face. So, let Comstor solve them for you !



# What's next? Get on board!

#### **From Comstor**

- People and expertise.
- Cisco Core Specialisation support.
- Unique Security training programme.
- Growth Marketing support/funding.
- Lead generation data.
- Radius programme prioritisation.

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- Cisco Core Specialisation certification a minimum of 2 individuals within your organisation.
- Completing 4/6 modules of the Comstor Security 360 - at least one individual from your organisation.
- Positioning Cisco security portfolio as part of solutions to end user organisations.
- Provide a business plan for the next 12 months to grow your Cisco Security business with Comstor .

Comstor

# Comstor enablement programme

# 1 – Comstor people and expertise

- Trained experts
- Product specialists
- Certified Engineers
- SMB, MSP and Recurring offer dedicated experts

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## Comstor enablement programme

2 – Knowledge

Specialisation = Success

Comstor guide you through Cisco Core Specialisation and Advanced Specialisation\*.



\*invitation only

### CISCO SECURITY SPECIALIZATIONS

Show your customers that you are recognised by Cisco

With both **Sales** and **Technical** modules get your teams in **the best** possible shape !



Cybersecurity Solutions

\*invitation only

### CISCO CORE SECURITY SPECIALIZATION

Show your partners that you are recognised by Cisco as having the knowledge and ability to defend against threats known and unknown with the Core security specialisation.

With a combination of Sales and Technical modules it's a sure way to maximise your security market growth opportunity by getting your teams in the best possible shape to position Cisco Secure solutions.

Comstor are here to help you secure this specialisation.

#### AVAILABLE ON CISCO SALES CONNECT





#### **Cisco Core Security Sales :**

https://salesconnect.cisco.com/sc/s/learni ng-plan-detailstandard?ltui\_urlRecordId=a1Q8c00000 99FuREAU

#### **Cisco Core Security Technical :**

https://salesconnect.cisco.com/sc/s/learni ng-plan-detailstandard?ltui\_urlRecordId=a1Q8c00000 99Ft4EAE

#### **Cisco Security Partner Journey**

: <u>https://ciscopartnerjourneys.com/en/us/</u> practice-builders/cisco-security-partner

# Comstor enablement programme

## 3 – Training

# Comstor Secure 360 training programme

We know training can pave the way for your success – but which training will empower your team effectively?

Comstor is providing enhanced and exclusive training with Cisco Secure 360, our exclusive training programme. \$17,000 value, free for you!



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### **Comstor Secure 360 – security enablement training**

### For your competitive edge.

**Cisco Security Enablement Training** Learn to position and deploy Cisco Security Solutions. Technical hands-on labs.

#### LEARN TO SECURE YOUR





	<b>Cisco Security Demonstrations</b> Learn the benefits of Cisco Security Solutions Demonstrations	DEMO
1	Cisco XDR <u>(2Hrs-)</u> Monitor Detect and Response Demo session	
	<b> Cisco EDR <u>(2нгs)</u></b> Advanced End-point Protection and EDR Demo session	
	Cisco Cloud Mailbox Defense Advanced E-Mail threat detection Demo session (2HRS)	0

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# Comstor enablement programme.

4 – Security Growth Marketing

Reaching end users with a consistent and compelling message will drive your growth.

\* Limited availability!



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End user events, telemarketing, social activity

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# **Comstor enablement programme.**

### **5 – Lead Generation**

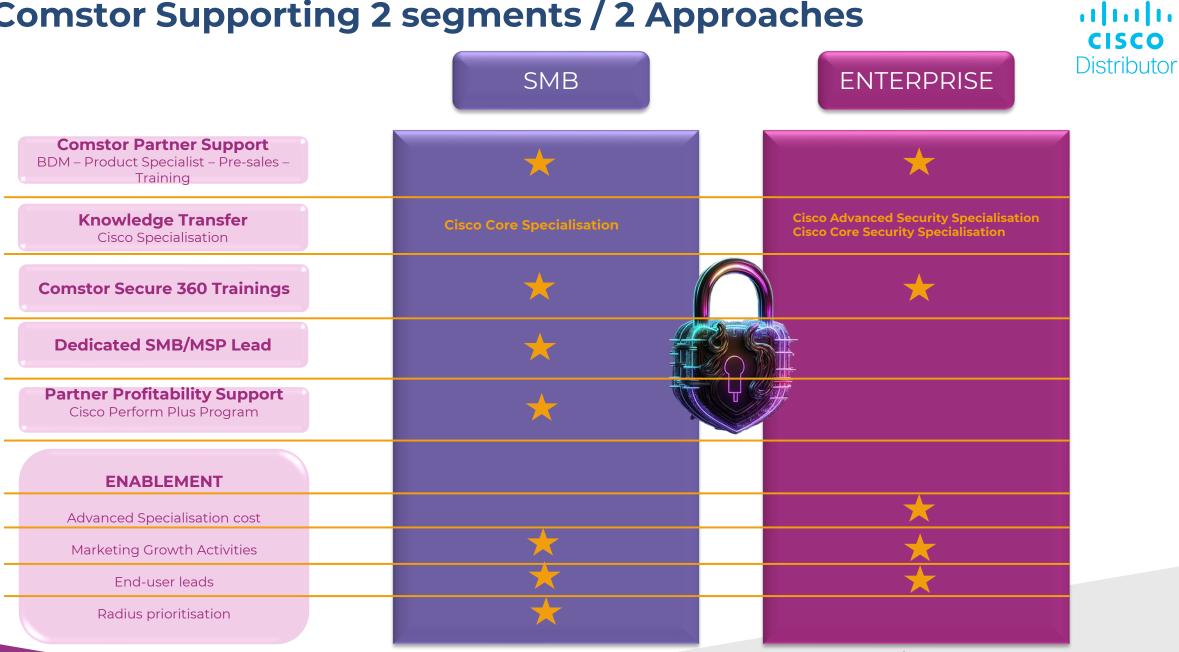
You want leads delivered. We have already purchased on your behalf, and will make available, incredibly rich opportunity data from our Comstor Intelligent Demand team. **CISCO** Distributor

SMB and Enterprise opportunity data!



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### **Comstor Supporting 2 segments / 2 Approaches**



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# Comstor enablement programme



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6 – Radius programme prioritisation

Your opportunity for obtaining prioritisation on the highly sought after Cisco Radius programme!

\* Limited availability!



Cybersecurity Solutions

# Let's take your business to the next level! What's next?







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## COMSTOR, MSP



Comstor Cybersecurity Solutions

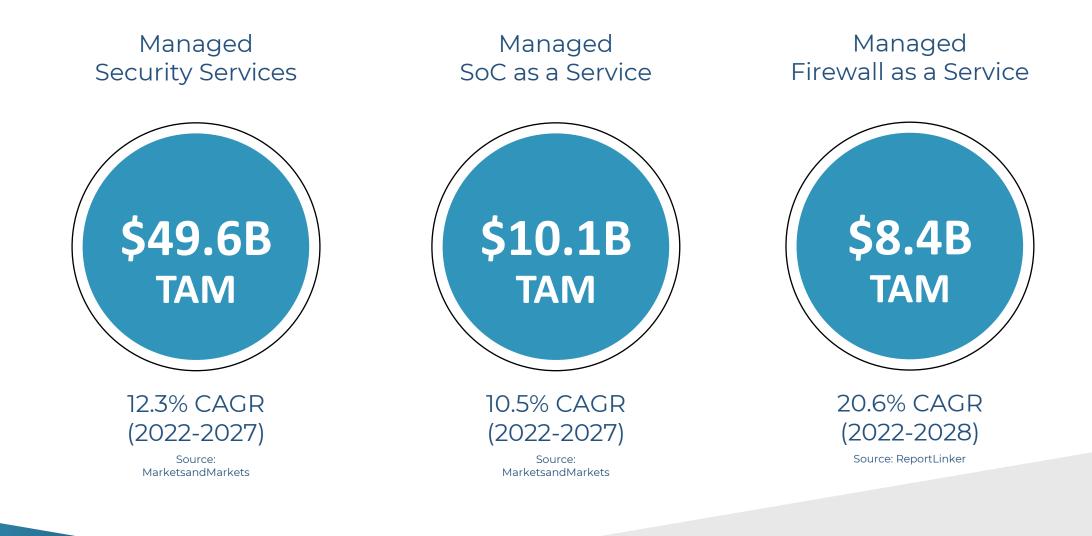
## **Cisco's \$22B SMB Managed Services opportunity in 2027**



Collaboration	<b>SMB</b> (10-500) growing
<b>\$5.5B</b>   <b>9%</b> <sup>1</sup>	<b>1.6x faster</b> vs. all other segments
Data Center	50% CAGR for Managed Data
<b>\$2.8B   22%</b>	Center as-a-Service (DCaaS)
Observability	<b>MS</b> product opportunity
<b>\$1.4B</b>   <b>15%</b>	almost <b>1.4x larger</b> vs. Resell
Network <b>\$3.2B</b>   <b>12%</b>	Managed NaaS (\$1B) presents 11x growth opportunity
Security <b>\$9.2B</b>   <b>14%</b>	Managed SSE opportunity growing at 36%+ CAGR

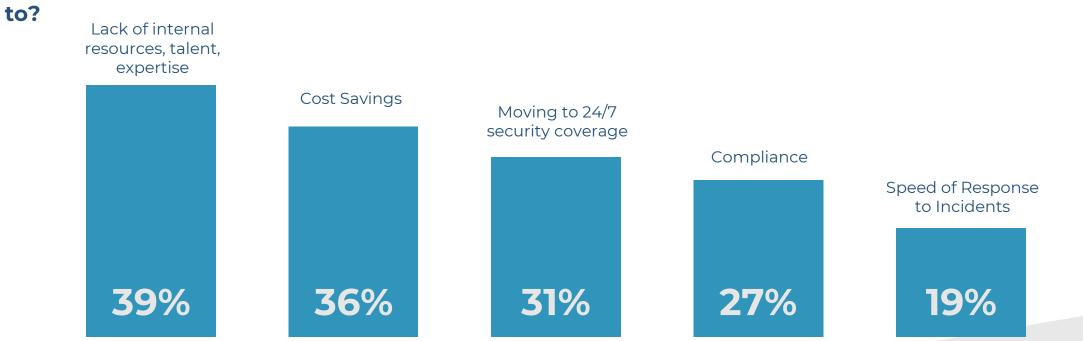
Note: Market \$ include Cisco addressable markets only through 2027, hardware and software specifically

## The managed security opportunity is huge



## **Top 5 customer drivers for managed security**

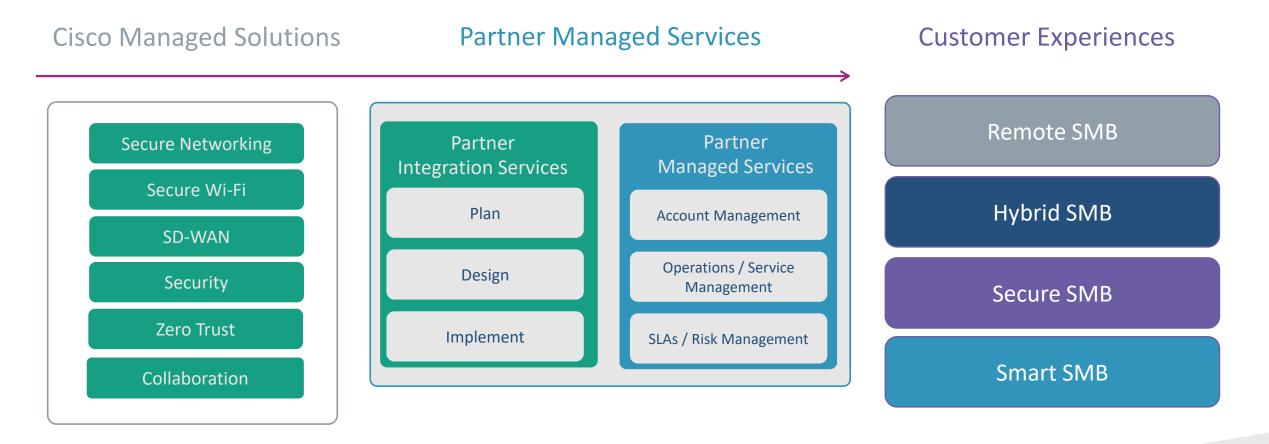
The predominant driver for organizations to consider managed security services is lack of internal security resources and expertise (39%) to cope with the growing demands of protecting data, systems and applications against increasingly sophisticated threats. This is closely followed by a desire to reduce the cost of security (36%), moving to continuous 24/7 security coverage (31%), improving compliance (27%), and increasing the speed of response to incidents (19%).



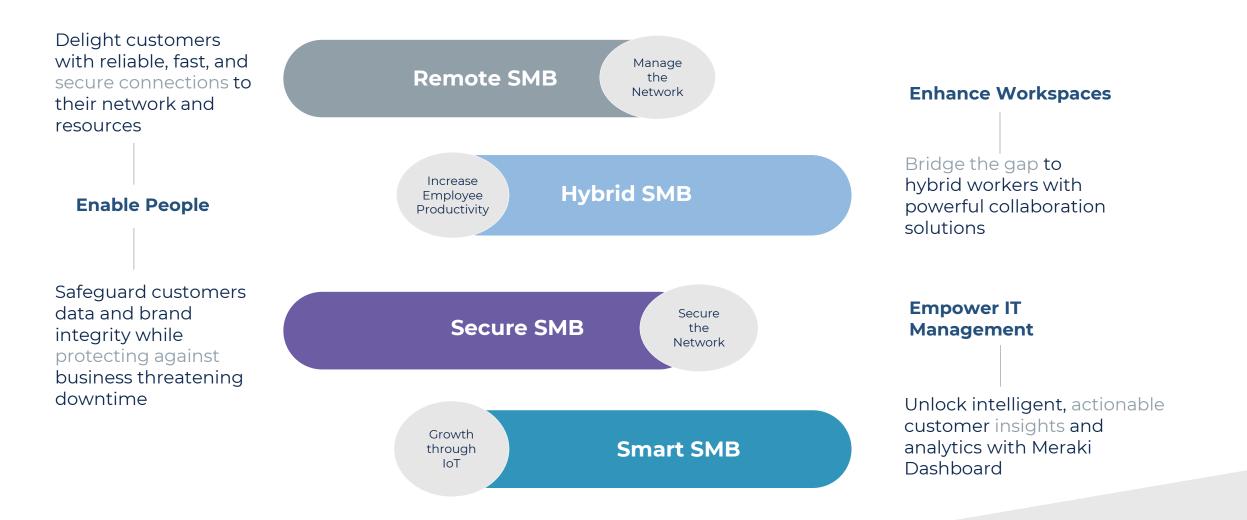
### Question: If you're not currently using a managed security service provider, what would drive you

Lack of security domain expertise 17% | Looking to shift cost from capex/headcount to opex 16% | Breach protection 15% | Lack of industry compliance expertise 11% | Other 9%

### **Cisco technology combined with Partner Managed Services delivers winning** *Experiences* for customers



# Land with network, expand to security and collab



# **Customers in SMB segment prioritize the same Experiences as Enterprise**

**93%** of SMBs ranked hybrid workplace as a top 3 priority
By 20

By 2024, 75% of startups will have a digital first strategy

**Smart SMB** 

"Build smarter

workspaces"

75%

Hybrid SMB "Work from anywhere" Remote SMB "Keep everyone

connected"

50%

of companies will re-organize their

company structure

**33%** By 2024, 33% of SMBs will

By 2024, 33% of SMBs will experience security breaches every 3 months

Secure SMB "Protect your assets"

SMBs spend on cybersecurity worldwide will grow from \$76 billion in 2022 to \$109 billion in 2026. Analysys Mason 06/23

Cyber security: selling to small and medium-sized businesses



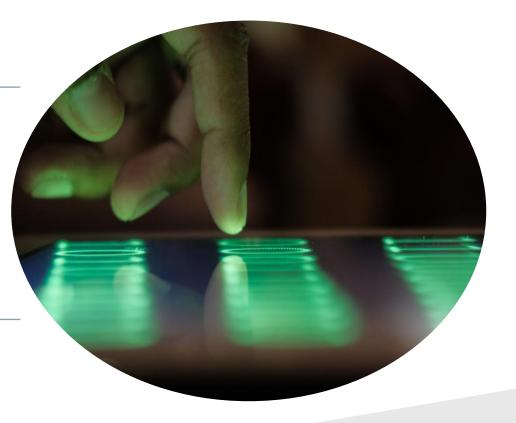
# Secure SMB

While cybersecurity is a critical component to protecting proprietary data and mitigating financial exposure for SMBs, a more holistic approach should account for physical security and environmental safety, as well.

Most SMBs don't have physical, environmental, and cybersecurity teams or resources to lend domain expertise, nor the know-how to architect the required architecture.

33%

By 2024, 33% of SMBs will experience security breaches every 3 months



### Secure SMB

Your Managed Service Partner can deliver a holistic security strategy to keep your people, devices, and assets secure



# SMB up to 50 users; mixed use up to 15,000 square feet

# Secure SMB Packages

### Secure Network and Wi-Fi

Based on users and square footage

MX68 (1) UTM, LAN ports, cellular uplink

- Advanced security license
- Installation guide
- Technical configuration guide MR44 (9) Wi-Fi 6 for SMB
- Installation guide
- Technical configuration guide MS130-48P-HW (1) PoE Switch
- Installation guide
- Technical configuration guide

Security Based on users

### Physical and Environmental Security

Quantity based on factory floor plan of n square feet

Umbrella DNS Security Advantage

- Protect remote users
- Block threats before they launch
- Reduce response times
- Deliver safe, secure internet
- Installation guide
- PoV reporting

DUO Advantage

- MFA, SSO, trusted endpoints, and device health check
- Installation guide
- PoV reporting

Meraki MV Smart Cameras

- MV12W (5) fixed lens 114-degree horizontal field of view
- MV22 (5) varifocal lens with 3x optical zoom
- MV32 (3) Fisheye 360-degree field of view
- MV72 (2) outdoor varifocal lens with 3x optical zoom
- Technical configuration guide
- PoV: Dashboard reporting; uptime and alerts reporting

Meraki IoT environmental sensors

- MT10 (3) indoor temp/humidity
- MTII (3) indoor water leak
- MT20 (10) door open/close
- MT30 (3) smart automation button
- Installation guides

## Secure SMB

**Outcomes Supported** 

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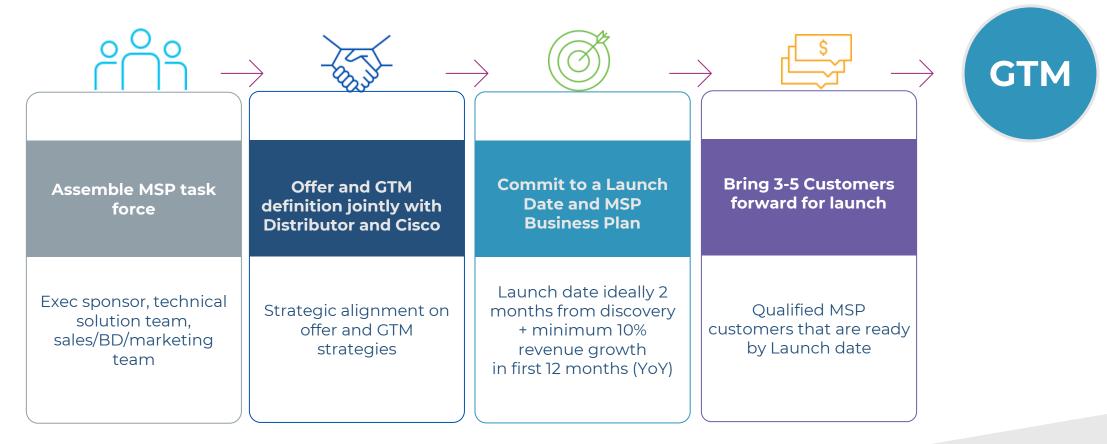
Provide a Secure SMB that protects people, devices, and assets from damage or loss.

C	フ	

Transform customers into ideal Secure SMBs with a holistic approach that combines physical, environmental, and cybersecurity elements into a single strategy.

# **Required investment to build your managed service practice**

What resources will you need to get your offer ready



# Let us help with building your service

Both Comstor & Cisco can support you with preparing for you Security Managed Service with:

- Service Development
- Service Build
- Operational Assessment
- Sales Readiness
- Service Launch

Register your interest here

MS	P Expressway for SMB
<ul> <li>Anchored built on a develop fo</li> <li>SMB Expe looking fo</li> <li>segment</li> <li>A full lifec</li> <li>across the Service Cr</li> </ul>	on SMB Experiences, MSP Expressway for SMB set of Managed Ready Offers that MSPs can or their managed service catalog riences capture the outcomes we know SMBs ar r based on the research we have done within this ycle play with resources, tools and best practices e partner journey to support Offer Development, reation, Sales Acceleration and Sales Execution ed in receiving further Cisco/ Cornstor support
Full Name *	
Job title *	
Email Address *	
Company Name	*
Country *	
Which offer(s) a	re you interested in? *
C Remote SMB	
O Hybrid SMB	
<ul> <li>Secure SMB</li> <li>Smart SMB</li> </ul>	
Send me a cop	by of my responses
Submit	

# **Provider Partner**

**Benefits** 

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# Comstor

Cybersecurity Solutions

### Provider

### Provider

Deliver as-a-service and managed solutions with flexible consumption options, powered by Cisco.

### Select

Get business development and lead-generation resources including Market Development Funds (MDF) and Provider Pricing.

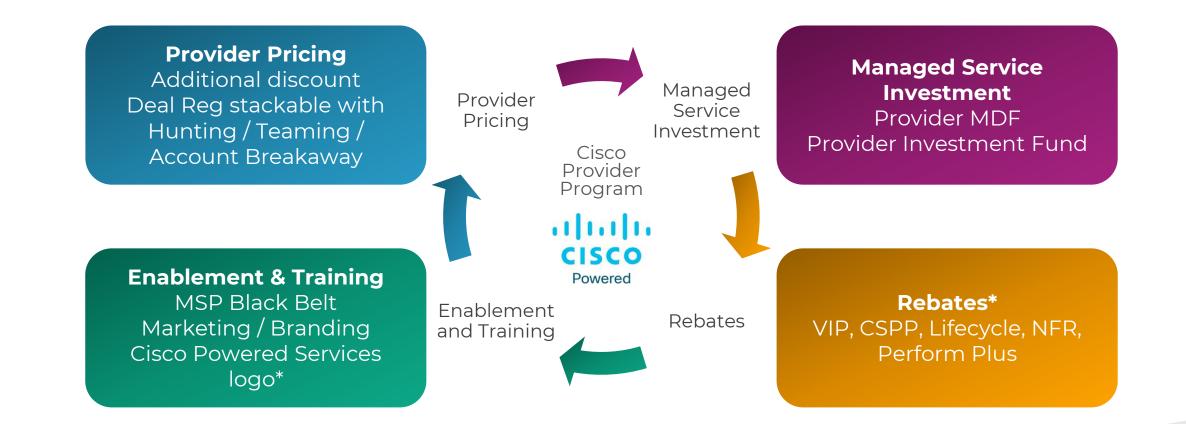
### Premier

Access enhanced MDF and enhanced Provider Pricing. Enjoy Cisco Powered Service Specialization, practice development, and service creation.

### Gold

Unlock the Cisco Powered Service bonus in the Value Incentive Program (VIP), plus all the benefits from the Select and Premier levels.

### **Managed Services Life Cycle**



#### \*Dependant on Provider Leve

## Summarising how Comstor can help you

### Program application

Comstor has a team of people responsible for MSP in each of the countries we operate who are here to support you with anything to do with Cisco

### • Utilising MDF

Our teams can assist with guiding you on how to identify if you have MDF and how best to use it

### • Radius

Comstor is responsible for nominating partners to be part of the Radius program and will guide you throughout the duration of the program

### Service creation

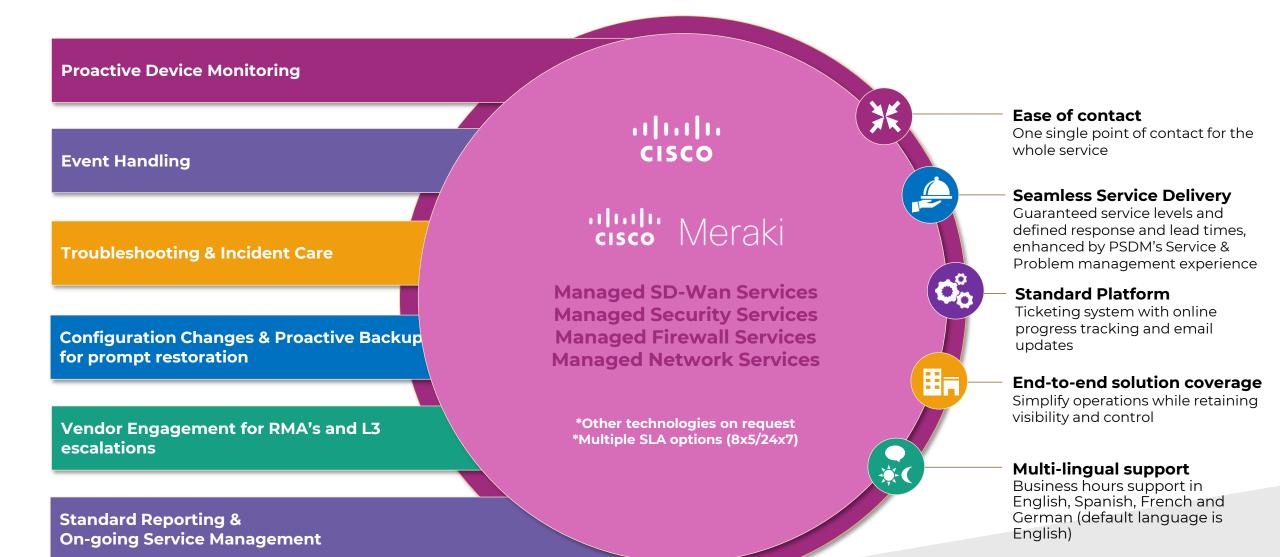
Together with Cisco we have created a program to assist with service creation

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# **Managed Services in a nutshell**



### **Comstor MSP Guides**



#### Everything you need to know about Cisco Managed Services under one roof.

- ✓ UK and EMEA versions available now
- ✓ Explanation of provider role
- $\checkmark$  How to flag deals
- ✓ How to accrue MDF
- ✓ How to spend MDF
- ✓ PXP intro
- ✓ Resources
- ✓ Comstor Value Prop

EMEA MSP Guide: https://westcon-comstor.foleon.com/comstor/emea-cis-mspprovider-programme

<u>UK MSP Guide: https://westcon-comstor.foleon.com/comstor/uk-cis-msp-provider-programme</u>

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## **COMSTOR, RO**



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### **Overview on How Cisco Sells Software**

Cisco currently sells software in three ways:



### Perpetual

- A piece of software or a license that does not need to be renewed
- Once a customer buys it they have it for as long as they need it
- Perpetual licences are being phased out and will soon be replaced by term-based and/or SaaS
- It does not auto renew



### **Term-based**

- A software solution that is sold for a fixed duration (normally 3, 5 or 7 years) and is paid for up front in one go
- It is renewable, but does not contain consumption charges and cannot be paid for periodically (unless using Cisco Capital)
- It does not auto renew

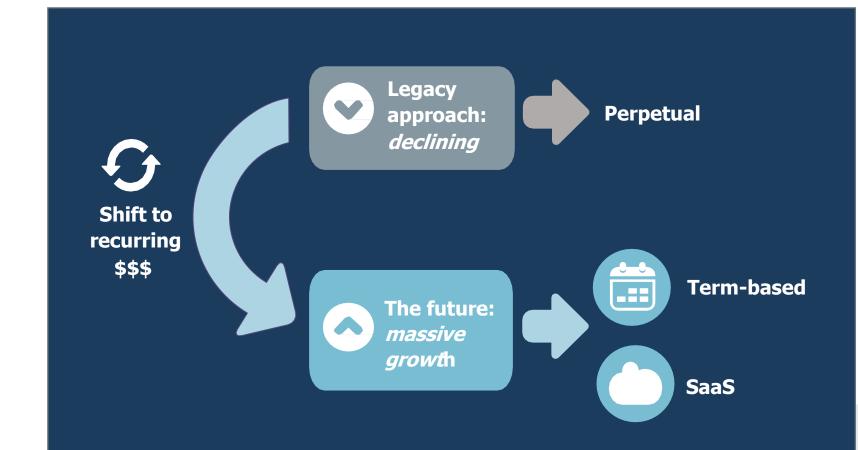


### SaaS

- Software purchased as a subscription
- Can be paid for periodically (monthly or annually)
- Can sometimes contain consumption charges
- The customer must renew it to continue using the product
- SaaS subscriptions automatically renew by default, but this can be disabled. All SaaS products have a Sub ID

### **Cisco Software Go to Market Strategy**

Term based or SaaS, the recurring software model provides you with an on-going revenue stream that will keep growing



Build your revenue stream

### What are Comstor Recurring Offers "RO"? Services and Software

Cisco Software and Services, available for all architectures and delivering highly profitable recurring annuities

**Perpetual** Licence that

does not

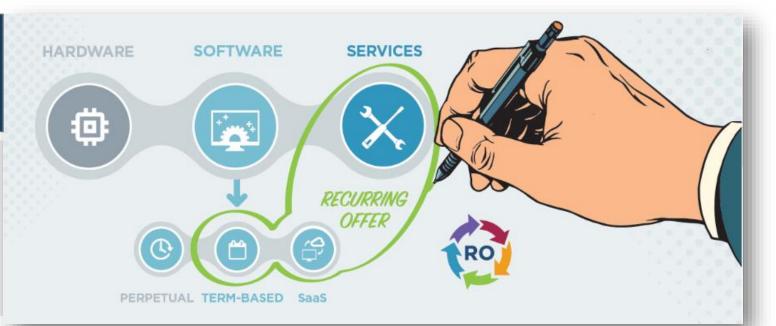
expire, not a

RO



### Services available

- Smart Net Total Care
- Solution Support
- Software Support Services





#### Term-based

Licence that lasts for a fixed duration Billed up front Comstor manages notification to Partners for an effective on time

#### SaaS; Software as a Service

These are the licences purchased as a subscription with periodic billing and auto-renew features Comstor e-cloud billing is perfect for these RO

### Why an Enterprise Agreement with Comstor?



Comstor | Recurring Offers

# Dist

### **PERFORM PLUS ACTIVATE**



Comstor Cybersecurity Solutions

### Perform Plus Activate Incentive



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# Get rewarded for consistent bookings

Experience tells us that consistency fuels longer-term growth. That's especially true when you are just starting your journey with Cisco. Perform Plus Activate is designed to reward you for consistent quarterly business with Cisco.

### What is the difference between:

### Perform Plus Activate & Perform Plus

#	Program	Who is eligible?	How does it work?
SM 1	<b>B FOCUS</b> <u>Perform Plus</u> <u>Activate</u>	<ul> <li>Available to Integrators and Providers who are Select, Premier, or Gold</li> <li>Must have <b>\$70K-\$500K</b> annual bookings (based on previous four quarters)</li> <li>All hardware, software, SaaS bookings are eligible</li> </ul>	<ul> <li>Perform Plus Activate is globally available</li> <li>Cash rebates are paid on product shipments. Meet target, earn the rebate!</li> <li>The more consistently a Partner meets quarterly targets, the more they can earn</li> </ul>
			$\cdot$ Shipment targets and rebate amounts vary by volume band
	MMERCIAL CUS Perform Plus	<ul> <li>Available to Integrators and Providers who are Select, Premier, or Gold</li> <li>Must have <b>\$500K-\$10M</b> annual bookings (based on previous four quarters)</li> <li>All resale and managed services hardware, software and SaaS bookings are eligible</li> </ul>	<ul> <li>Perform Plus is globally available</li> <li>Partner earns up to 3.5% rebate on overall product shipment growth</li> <li>Unlock an additional 1% bonus for growth in midsize &amp; small customer segments</li> <li>Quarterly cash rebates are paid on incremental product shipment growth (quarterly caps vary by role/level)</li> <li>Incremental growth is measured Y/Y based on previous four quarters of product shipments</li> <li>Shipments must be invoiced in the current quarter</li> </ul>

### What's New with Perform Plus Activate in FY24

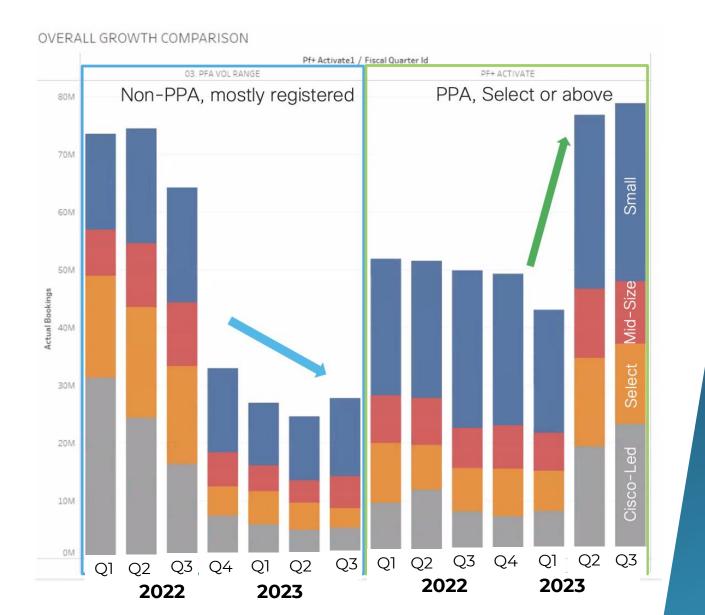
- . Minimum quarterly shipment has been increased to \$40k from \$30k
- 2. There are three annual revenue bands for determining enrollment:
  - 1. \$350k-\$500k (new)
  - 2. \$200k to \$350k (new)
  - 3. \$70k-\$200k

The total rebate opportunity for Perform Plus Activate varies based on the volume band and how consistently the Partner achieves quarterly shipment targets.

Values David	Quarterly Shipment Target	Rebate Amount (1 Quarter)	Rebate Amount (2 Consecutive Quarters)	Rebate Amount (3 Consecutive Quarters)	Rebate Amount (4 Consecutive Quarters)	Potential Rebate	
Volume Band						1st year enrolled	2nd year enrolled
<b>\$350k to \$500k</b> Band 3	\$135k	\$1,500	\$3,000	\$4,500	\$6,000	\$15k	\$24k
<b>\$200k to \$350k</b> Band 2	\$85k	\$1,000	\$2,000	\$3,000	\$4,000	\$10k	\$16k
<b>\$70k to \$200k</b> Band 1	\$40k	\$500	\$1,000	\$1,500	\$2,000	\$5k	\$8k

Total EV24 Appual

### PPA vs Non-PPA Performance Contrast Focus on FY23



Partners that enrolled into Perform Plus Activate saw business growth compared to those that didn't.

#### PS:

. Data Source Cisco

- 2. Data is for FY22, FY23
- 3. PPA stands for Perform Plus Activate

### **Perform Plus Activate Call-To-Action**

