

The Road to Zero Defects

Defects are a global issue which not only impact your bottom line, but also your reputation and ability to win new business. This infographic explores the key contributors to damaging defects in construction, and recommends proven and future-thinking ways to stamp them out.

01

Resolving Rework and Safety Issues

A lack of alignment and communication can lead to rework and safety issues. Analytics and project health dashboards can implement action quickly, meaning informed processes and continued improvement.

02

Getting On The Same Page

Many projects are still using disconnected processes to manage projects. Digitalizing processes such as ITPs and Action Plans on a single platform means everyone has visibility and work gets underway with transparency, consent and verification.

59%

of construction professionals said increased data visibility leads to fewer defects.

82%

of companies say better use of data can remedy this through better onsite communication.

03

Connecting Compliance to the Course of Construction

Although compliance is a source of competitive advantage, these standards are often disconnected from the course of construction, consuming a great deal of time come auditing. A platform connects compliance activities meaning you'll always have the information at your fingertips.

04

Streamlined Communication

74% of people Procore surveyed believe the biggest issue with on-site compliance is a lack of field-office communication. Procore addresses this by ensuring all data is up-to-date and shareable, preventing miscommunication.

05

Reducing Cost Impacts of Changes

Variations still happen. What's important is that companies remain agile enough to pivot, and ensure this doesn't lead to defects. RICS says the earlier variations are noticed, the less impact change has on cost.

06

Retain and Attract Skilled Labour

Digital record-keeping can help bring greater accountability and help build a high-performing culture. This is crucial for remaining defect-free, and for attracting and retaining talent.



Avoiding snags and defects is no longer just about having the right team, but the right technology too.

Procore is a digital platform that breaks down communication silos, risk and rework, and encourages compliance through visibility and accessibility.

"50-60% of building defects would have been avoided with better design"

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Read more about reducing risks and defects with Procore's eBook

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